

Thank You for Your Support

We truly appreciate your support and belief in our mission to promote restful sleep and better living.

We believe that good sleep is the foundation of everything – it keeps us connected to our whānau, friends, and life itself. Without it, we know how stress, frustration, and anxiety can creep in and affect our relationships.

We hope our mattress helps you enjoy a restful night's sleep and leaves you feeling refreshed every day. Our products are made with care to offer the best comfort and value, so you can wake up ready to embrace life.

Here's to sweet dreams and even sweeter days ahead.

Ngā mihi,

The Dream Team at Desmond Signature

Kia Ora

Thanks for Choosing Us!

Setting up Your Mattress



1 **Unbox**
Carry your mattress to wherever you intend to sleep & unbox it.



2 **Position**
Position your rolled up on any solid or slatted foundation and remove the outer plastic.



3 **Expand**
Allow your hybrid mattress to decompress and fully inflate for about 72 hours before using it and 12 hours inflating for memory foam mattresses too.



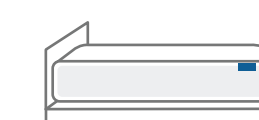
4 **Enjoy**
Enjoy and sleep well with your mattress every night...

Compatibility with all Setups

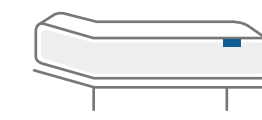
Desmond Signature mattresses are suitable to put on the clean and dry floor, which also designed to place on any firm, flat surface including:



Foundation/box spring



Platform or slatted base



Adjustable bed

You have picked the perfect Mattress

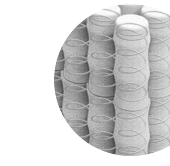
Desmond Signature uses the best and healthy materials. We are the manufacturer who has no channel cost and guarantees the best-price mattress you can get. Every Novilla mattress is made with selected and high-quality components.



Certified CertiPUR-US foam for durability, breathability, and protection.

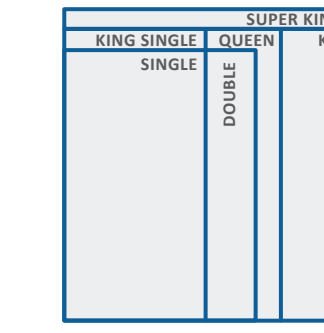


Memory foam conforms comfort and support



Individually wrapped coils for motion isolating for hybrid foam mattress.

Mattresses Size Guide



SINGLE 92cm x 188cm

KING SINGLE 107cm x 203cm

DOUBLE 138cm x 188cm

QUEEN 153cm x 203cm

KING 166cm x 203cm

SUPER KING 183cm x 203cm

Desmond
signature

Frequently asked questions

Will I need to take time to adjust to my mattress?

Yes, it might take some time for your body to adjust to the bed type. Give yourself at least 30 days to adapt to it.

It's chemical free?

Yes, our mattresses have been certified by CertiPUR-US to be free from all harmful chemicals. If there is a slight odor, don't worry, it's normal for a new foam. Airing out the mattress for 72 hrs will be helpful.

Can I flip it?

For memory foam mattress, Yes, you can flip it to have a different sleeping feeling. For hybrid mattress, No, it's not flippable, but you can rotate it at 180° every six months to expand its lifespan.

Warranty

Sleep without worries by getting 10-year warranty.

How long is the warranty period?
This warranty runs for 10 years from the date of purchase.

What is covered?

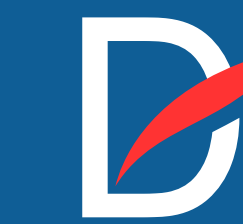
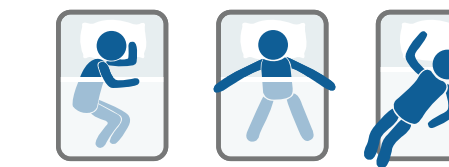
This warranty covers any defect in quality, and your mattress will be repaired, replaced, or refunded as per the actual situation.

What is not covered?

This warranty applies only for the original purchasers and not covers:
1. Blood, tear, and stains.
2. Normal changes in softness or resilience of the mattress
3. Improper maintenance, alteration or repair by unauthorized representatives.

Fits All Sleepers

Our mattresses are designed for all body types, sleeping positions, genders, and seasons.



REST BETTER, LIVE WELL